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Languages: • Bulgarian - native speaker

• English - fluent

• German - Basic understanding and speaking

Born in: 1981

### KEY EXPERIENCE:

- Since 1999 working with computers hardware and software.
- Since 2003 started working with Linux OS (Slackware, RedHat, CentOS, Ubuntu, Scientific Linux, Mandrake)
- Experience with a vast variety of Linux software Apache, Nginx, MySQL, Exim, Dovecot, cPanel, Memcached...
- Since 2020 working with Azure cloud.
- Since 2020 working with Terraform (IaC).
- 7 years experience in assembly of computer hardware configurations.
- 5+ years experience in management of DELL servers.
- More than 20 years of experience with Bash scripting.
- 3 years of experience with Python.
- 4 years of experience with PHP, JavaScript, CSS, HTML.
- 4 year of experience with project tracking software Asana and JIRA.
- 2 years of experience with writing malware detection patterns.

### Social Skills and competences:

I am a dynamic and freethinking person with experience in the IT industry as a system administrator, as well as DevOps experience in the automation of the day to day work.

I am also self-motivated with open mind and good judgment. I am a responsible and patient person with a wide range of interests and I am able to adjust in any situation in order to achieve my goals.

## Organizational skills and competences:

- Ability to analyze large amounts of information and extracting key values out of it.
- Observation of deadlines.
- Ability to work effectively in a team.
- Self organized.
- Attention to details.

## Infrastructure as code, configuration management(orchestration) and automation tools:

- Ansible.
- Terraform.
- Puppet.
- Gitlab CI/CD.

## Programming Languages:

Bash, Python, Terraform(HCL), Awk, PHP, SQL, JavaScript, jQuery, HTML, CSS

## Operating Systems:

Linux (Slackware, RedHat, CentOS, Ubuntu, Debian, Scientific Linux, Mandrake), Mac OSX, Windows (95, 98, XP, 7, 10)

## Computer Hardware:

Computer systems assembly and repair.  
Management of DELL servers.

## Computer Software and tools:

Apache, Nginx, MySQL, PostgreSQL, Squid proxy, Az Cli, Ansible, Puppet, Docker, Kubernetes, HaProxy, Samba, Git, SSHD, BIND, Puppet, KVM, NAT, PureFTPD, ProFTPD, Exim, Dovecot, Crond, cPanel, IPTables, Traffic Load balancing, VPN Daemons, DHCPD, VNC, RRD Tool, Linux Containers (LXC)...

## Certificates:

- [Red Hat Certified System Administrator](#)
- ITIL Foundations v3

# PROFESSIONAL EXPERIENCE

**April 2018 - Current**

**Company:** diva-e GmbH / intelliAd Media GmbH [Munich, Germany]

**Position:** 2018-2020 DevOps Engineer, 2020-Present Senior DevOps Cloud Engineer

diva-e is Germany's leading Transactional Experience Partner (TXP). diva-e Digital Value Excellence GmbH was founded on December 14, 2015 and initially acquired the following companies: Netpioneer GmbH, Ageto GmbH, Textprovider GmbH, Zeros+Ones GmbH. In 2017 diva-e takes over One Advertising AG, one of the leading performance marketing agencies in Germany. Other acquisitions were prov!sion GmbH in the area of Adobe Experience Manager, IntelliAd and the Salesforce special agency Howiger GmbH.

**Company Website:** <https://www.diva-e.com/>

## **Responsibilities at diva-e:**

- Development and Maintenance of Cloud Infrastructure.
- Maintenance of the server infrastructure via ansible.
- Developing, automating and maintaining customer environments both onprem and in the cloud.

## **Responsibilities at intelliAd:**

- Maintenance of the onprem servers in several Datacenters.
- Maintenance of the server infrastructure via puppet.
- Developing a new backup system with ZFS snapshots and geo redundancy.
- Keeping the systems up to date.

## November 2016 - April 2018:

**Company:** Comarch AG [Garching, Germany]

**Position:** System Engineer

Comarch is a Polish multinational software house and systems integrator based in Krakow, Poland. Comarch provides services in areas such as Telecommunications, Finance and Banking, the Services Sector and to Public Administration. Its services include billing, Enterprise Resource Planning (ERP) systems, IT security, IT architecture, management and outsourcing solutions, Customer Relationship Management (CRM) and sales support, electronic communication and business intelligence.

**Company Website:** <https://www.comarch.de>

**Project:** IT Support of [European Southern Observatory \(ESO\)](#)

### **Responsibilities:**

- Maintenance of the servers in several Datacenters.
- Maintenance of vmware infrasrtucture with several virtual data centers and vcenter.
- Communication with customers through ticketing system.
- Maintenance of several types of storage systems.
- Installation of inhouse developed software.
- Perform regular updates and system configuration changes per customer requests.
- Maintenance of a Tape Library and NetWorker backup solution.
- Maintenance of several Netapp and Fujitsu storage systems.
- Maintenance of High Availability Systems.
- Maintenance of Brocade fibre switches.

## February 2011 - November 2016:

**Company:** SiteGround LLC [Plovdiv, Bulgaria]

**Position:** February 2011 - May 2013: Technical Support, May 2013 - October 2016: System Administrator

SiteGround LLC is a web hosting company founded in 2004 and is currently a world leader in providing shared hosting solutions, as well as dedicated solutions, cloud servers and linux containers. It is servicing more than 450,000 domains worldwide in its 4 data centers located in Chicago, Amsterdam, Singapore and the UK.

**Company Website:** <https://www.siteground.com>

**Other company brands where I was involved:** 1h (<https://www.1h.com>), Kyup (<https://www.kyup.com>)

### Responsibilities As Technical Support:

- Communicated with customers via a ticketing system.
- Resolved issues with the customer websites.
- Assisted the customers with choosing the correct packages for their needs.
- Wrote an autologin script for Joomla for internal usage by my colleagues for faster troubleshoot of websites using Joomla CMS.

### Responsibilities As a System Administrator:

- Wrote scripts for detection of issues and fixes for customer backups (Idera R1soft)
- Wrote various scripts for monitoring, automation, autoinstallers of software, upgrade scripts for various system software to ensure smooth transition.
- Monitoring of overall server performance and infrastructure.
- Maintained a network of several thousand Linux Containers (LXC)
- Maintained a network of several hundred physical servers.
- Performed regular updates and system configuration changes to maintain PCI compliance of the company's business servers.
- Disaster Recovery
- Setup and maintain High Availability Systems

Awarded "ADMIN OF THE YEAR 2015" by SiteGround LLC



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# CERTIFICATE OF APPRECIATION

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IN GRATEFUL RECOGNITION OF HIS CONTINUING  
SERVICE AND SUPPORT WE HEREBY PRESENT

**ATANAS STOYANOV**

AS ADMIN  
OF THE YEAR 2015

A handwritten signature in black ink, appearing to read 'Tenko'.

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TENKO NIKOLOV

A handwritten signature in black ink, appearing to read 'Ivo Tzenov'.

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IVO TZENOV

## February 2001 - February 2011

**Company:** Visio [Plovdiv, Bulgaria]

**Position:** February 2001-May 2007: Technical Support, May 2007-February 2011  
Network Administrator

Visio was a Plovdiv ISP for home users, which was later sold to a larger ISP called N3 (Entry.bg).

**Company Website:** <http://www.netvisio.net>

### **Responsibilities:**

- Maintain the internet connectivity of end users.
  - Maintain the LAN network of the company.
  - Maintain several servers for online gaming as well as file servers.
  - Communicate with the company's partners and customers.
  - Provide support of end users.
  - Network monitoring and analysis for anomalies.
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## September 2008 - February 2011

**Company:** DNG LTD [Plovdiv, Bulgaria]

**Position:** Co-owner, hardware maintenance support, PHP Developer.

DNG Ltd was a company owned by me and 2 partners, where we were selling computer parts, as well as computer configurations. We also maintained company networks and desktop computers of their employees.

### **Responsibilities:**

- Assembly of computer configurations.
- Support of customer computers, hardware and software.
- Support of several customer networks.

# EDUCATION

**September 1999 - June 2001**

University: "Paisiy Hilendarski" (Plovdiv, Bulgaria) - Electronic systems

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**September 1996 - June 1999**

High school: Technical High school Asen Zlatarov (Plovdiv, Bulgaria)